

Supporting Our Clients - Update

A message from our CEO, Guy Other - Thursday - 26/03/2020

I'd like to update you about the steps we are taking to support our clients in response the coronavirus outbreak.

As you are aware, the government's advice has changed since we last wrote to you and we know you will be facing unprecedented challenges. We are working overtime to ensure you can pick up any gauntlet that COVID-19 throws down.

As a consequence of our support of the emergency services, social care, lone workers and infrastructure, our staff have been authorised to provide essential services throughout this difficult period.

I wanted to re-assure you therefore that we remain fully operational - with our top priority being to provide top-class service and vital support.

These are anxious times for people from all walks of life and businesses of all sectors but our key objective will be to ease the commercial stresses and strains caused by coronavirus.

As a business we are taking every precaution to protect our staff, be that working remotely or safely on customer's sites.

Our promise to you

Orbis is always dedicated to supporting our valued clients across the UK. We will continue to provide emergency security, protection and decontamination services as the national response to COVID-19 continues.

I am immensely proud of my team's robust contingency planning, standing up to the challenges caused by COVID-19 and how we have been able to respond to clients' needs.

Our thorough preparation means:


- Our [rapidly deployable security](#) emergency response teams are on hand to protect property within 4 hours.
- Our specialist cleaning teams can be mobilised to carry out [decontamination cleans within hours](#).
- Our rapidly deployable alarms and towers can be installed to properties and sites with additional options of steel screens, wood boarding and perimeter security solutions.
- Our extensive branch office network remains operational.
- Our gold award Contact Centre and Alarm Receiving Centre remain operational
- Our technology and processes are robust and enable us to provide an uninterrupted service, be that from your local teams or on site.

Meeting future challenges

We know that coronavirus poses different challenges for our clients around operational resilience and capability, but I promise that Orbis will be with you every step of the way.

While we work together to beat coronavirus, please do get in touch if we can be of assistance in these areas.

Kind regards,



Guy Other
Chief Executive Officer - Orbis

Coronavirus Infection Control Services

Leaders in non-hazardous infection control

Orbis' 24/7 Infection Control service uses a vaporisation treatment that disperses non-toxic, noncorrosive disinfectant into the air killing 99.99% of known viruses, bacteria and fungi including Coronavirus. Because of its speed and far reaching capabilities, the treatment causes minimal disruption and is 10 times faster than traditional cleaning methods.



"The sheer speed which Orbis has solved the problem has been amazing. We are extremely impressed, as it only took a few hours to disinfect the ship, rather than days of cleansing by traditional methods."

Operator of the cruise ship
Marco Polo

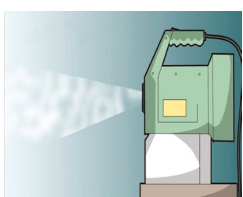
Key benefits

- Cost-effective – significantly reduces operational downtime.
- Environmentally friendly – DuoMax is safe to both humans and animals and is non-toxic and non-corrosive.
- Highly effective against dangerous pathogens including the elimination of Coronavirus.
- No third party sub-contractors – all work is undertaken in-house.
- Flexible – suitable for buildings and vehicles.
- Minimal disruption – faster turnaround time.
- Helps you to comply with latest health and safety legislation.

Totally managed

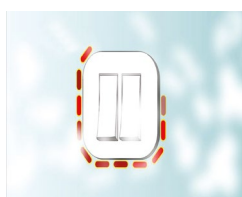
- Unique fogging treatment powered by DuoMax vaporises disinfectant into the air killing 99.9999% of all known pathogens.
- Independently tested and verified for efficacy toxicity and surface resistivity.

How it works



Step 1

Vaporisation process produces a fine mist of specialist cleaning agent



Step 2

Because it's a vapour, it can get into hard to reach places



Step 3

It eradicates any airborne pathogens and surface bacteria



Step 4

Disinfects the whole room, floor to ceiling, ensuring it is safe to re-enter.



Step 5

Wiping down of high traffic surfaces

Rapidly Deployable Security

Verifeyed+ Video Verification with Analytics

Our new market leading video verification solution is designed to protect vulnerable areas where CCTV is either too expensive to install and maintain or simply inaccessible. Our new solution addresses common issues around poor photo quality and detection range. The proprietary design allows for the system to be up and running in a matter of a few minutes. It is battery powered and uses wireless communication.



Manned Security Services

Manned security offers a round the clock visual deterrent on-site and enables issues to be dealt with immediately without the need for a call out. Guarding also comes with the convenience of having deliveries picked up outside of office hours and can even include reception cover.

All guards are SIA licensed and are vetted before working on your site and we will work closely with you to develop a time schedule to meet your property needs.



Temporary CCTV Towers

Our rapid deployment wireless & wired CCTV towers are available nationwide and can be deployed quickly across the UK.

This is increasingly providing ever-smarter ways to protect vulnerable sites, combining cutting-edge technology and service to give you the peace of mind that your assets are being well taken care of.



Orbis Regional Map

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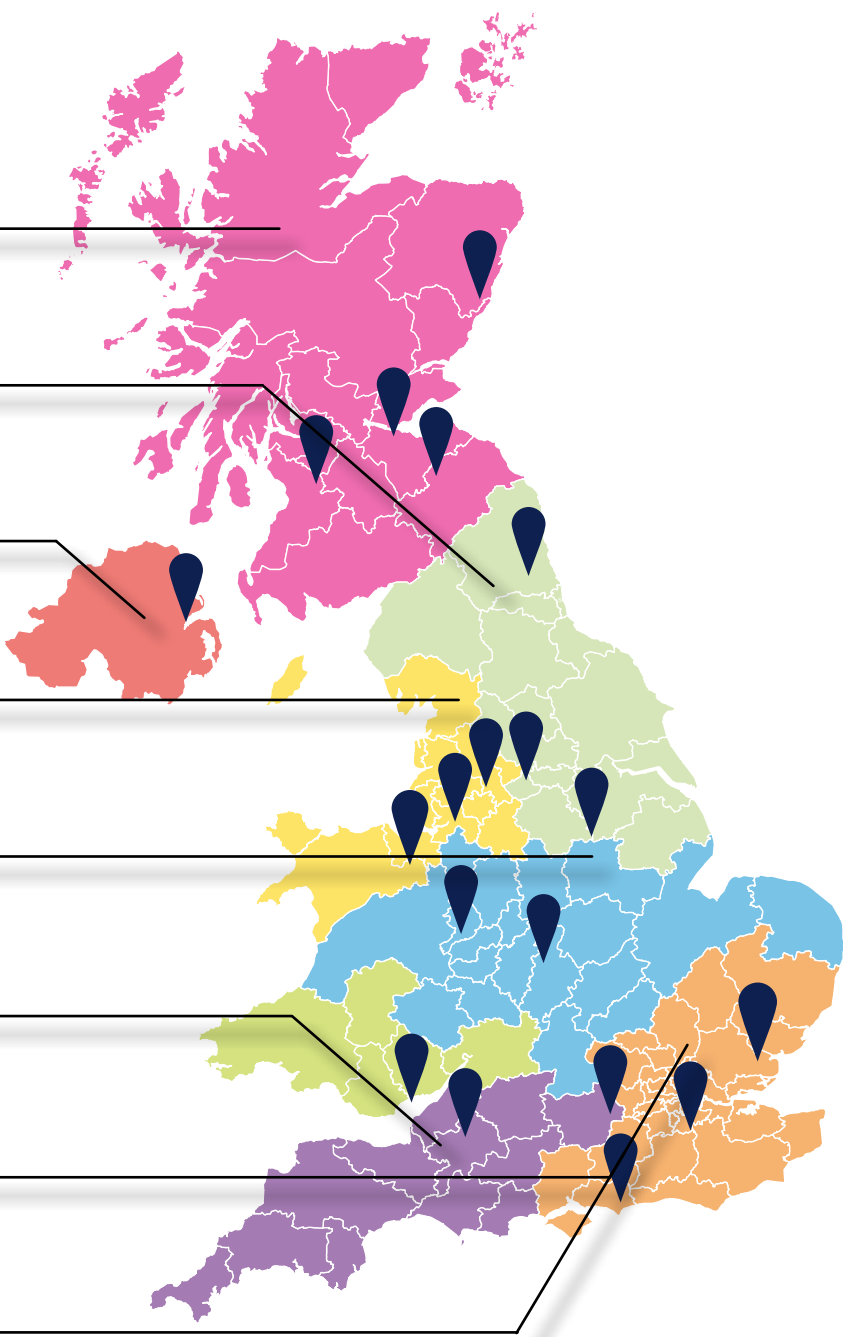
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